



ASSISTANCE FOR STUDENTS WITH DAMAGED AND/OR UNINHABITABLE OFF-CAMPUS HOUSING

Off-Campus Housing Program - Assists students whose off-campus housing has been damaged/destroyed. Assistance is provided in the following areas:

1. Consultation/Conciliation/Mediation with the property owner/manager and tenant(s) to determine an action plan, including issues such as the disposition of the rental lease, access to and recovery of salvageable property and personal items, and rent abatement.
 - Assistance in facilitating communication
 - Present housing options
 - Discuss questions listed below
 - Advise students whose off-campus housing may have been damaged to consult with an attorney at Student Legal Services, contact the Dean of Students Office, CAPS and other resources.

Student Legal Services - Counsels students concerning legal questions such as:

1. *Assessing Property Damage:*
 - What and who determines whether my apartment/house is habitable?
 - How do I take inventory of what was destroyed/damaged?
2. *Potential Liability for damage caused by the tenant(s), e.g., starting a fire:*
 - I know it was my fault, so what do I do now?
 - I know it was **not** my fault, so what do I do now?
 - How much could this cost me?
3. *Insurance Claims:*
 - How do I make an insurance claim on my renter's insurance policy?
 - What if I don't have renter's insurance?
 - Will the landlord's insurance cover any of my losses?
4. *Termination of the lease and future liability:*
 - Does this automatically end my lease?
 - Can my landlord make me pay more rent if I have to move?
5. *Security Deposit:*
 - Will I still get my security deposit back?

Office of the Dean of Students - Referrals may be made for students requiring:

- Academic Assistance
- Psychological Support Services
- Application for Student Emergency Funding*

*Reserved for serious situations in which a student sustains significant loss with no other recourse, such as insurance, for recovery.

Landlords - Provides current information about unit.

1. *Please notify your landlord as quickly as possible in the event of an emergency.*
 - Also, if you notice a potential hazard (fire, flood, etc.), then notify the landlord with your concerns immediately.

Contact Information:

1. U-M Off Campus Housing Program:

Housing Information Office
1011 Student Activities Building
515 E. Jefferson Street
Ann Arbor, MI 48109-1316

Phone: 734-763-3205
Email: housing@umich.edu

2. Student Legal Services:

530 S. State Street
2304 Michigan Union
Ann Arbor, MI 48109

Phone: 734-763-9920
Web: www.studentlegalservices.dsa.umich.edu

3. Dean of Students Office:

530 S. State Street
3000 Michigan Union
Ann Arbor, MI 48109-1349

Phone: 734-764-7423
Web: www.umich.edu/~dofs/

4. Ann Arbor Police Department:

100 N. Fifth Ave.
Ann Arbor, MI 48104

Phone: (734) 994-2875 (Front Desk)
911 (Emergency Only)
Web: www.ci.ann-arbor.mi.us/Police/index.html

5. Ann Arbor Fire Department

111 N. Fifth Ave.
Ann Arbor, MI 48104

Phone: (734) 994-2772 (Front Desk)
Web: www.ci.ann-arbor.mi.us/Fire/index.html

6. University of Michigan Hospital:

1500 E. Medical Center Drive
Ann Arbor, MI 48109

Phone: (734) 936-4000 (General Information)
Web: www.med.umich.edu/

7. St. Joseph Mercy Hospital:

5301 E. Huron River Drive
Ann Arbor, MI 48197

Phone: (734) 712-3456
Web: www.sjmh.com/

8. University Health Services:

207 Fletcher Street
Ann Arbor, MI 48109

Phone: (734) 764-8320
Web: www.uhs.umich.edu/

9. Red Cross of Washtenaw County

American Red Cross-Washtenaw County Chapter
2729 Packard St.
Ann Arbor, MI 48108-3236

Phone: (734) 971-5300
Web: www.wc-redcross.org

10. City of Ann Arbor Building Department

Building Department
100 N. Fifth Ave.
Ann Arbor, MI 48107

Phone: (734) 994-2678
Web: www.ci.ann-arbor.mi.us/Building/index.html